

TAKE! CHARGE! CALIFORNIA

800-952-5210

WWW.TAKECHARGECA.CA.GOV



BE SMART. BE SAFE. BE HEARD.

TAKE CHARGE! of Your Home Improvement

Hire Only Licensed Contractors. Check a contractor's license number online at www.cslb.ca.gov or by calling (800) 321-CSLB (2752).

Do Your Homework! It's a smart idea to get at least three bids from different contractors.

See the Results! Get three references from each bidder and take the time to visit and review past work in person.

Get it in Writing! Make sure all project expectations are in writing and only sign the contract if you completely understand the terms.

Are They Covered? Confirm that the contractor has workers' compensation insurance for his or her employees.

How Much Up Front? Never pay more than 10% down or \$1,000, whichever is less. Don't pay in cash and never let payments get ahead of the work.

You're the Boss! It's a good idea to keep a job file of all papers relating to your project, including all payments.

Pay for What You Get! Don't make the final payment until you're satisfied with the job. Final payments mean just that! It's done!

Take Charge of Hiring a Contractor!

If you have a construction-related complaint, or believe your contractor has violated the Contractors License Law, file a complaint with the Contractors State License Board or call the DCA Consumer Information Center at (800) 952-5210.

Sponsored by the Contractors State License Board and the California Department of Consumer Affairs